



Education and Skills
Coventry City Council
PO Box 15, Council House
Coventry CV1 5RR
March 2022
E-mail: haf@coventry.gov.uk

Dear Parent/Carer,

Free activities and food this Easter school holiday - for children eligible for Free School Meals

This information is for parents/carers with children **who are eligible for Free School Meals**. We are delighted to let you know that children eligible for free school meals can benefit from a wide range of free holiday activities and food this Easter school holiday through the Holiday Activities & Food (HAF) Programme.

There are three easy steps to book your child onto HAF activities:

Step 1: Read through the **booklet** with this communication to see the great range of activities available

Step 2: Go to www.coventry.gov.uk/haf (or **google "Coventry HAF"**) for more details about the activities

Step 3: Follow the instructions on this webpage and **book** your child onto activities. (You'll need your unique **HAF code** that was included in a letter sent to your home address).

Where can I find my HAF code?

- If you can't find the letter with your HAF code, please contact a member of the Coventry City Council customer team for help: <https://www.coventry.gov.uk/customerservicecentre>
- If you do not have access to the internet, please call this team on 08085 834 333

What if I don't have access to the internet or need help with my booking?

- Please call 08085 834 333 and a member of our Customer Contact Team will be able to help.
- Or, if you would like to speak to someone in person, please visit one of our local Family Hubs or libraries. (For more information around opening and location please call 0800 887 0545 or visit www.coventry.gov.uk/familyhubs or www.coventry.gov.uk/libraries-1).

What happens next?

- Once booked, you will receive an email confirmation within 3 working days.
- If your child cannot attend, please cancel your booking so another child can benefit from the opportunity. You can cancel by going to www.coventry.gov.uk/haf or by calling 08085 834 333.

Book now so you don't miss out – places will fill up quickly!

Yours sincerely

Kirston Nelson

Chief Partnership Officer/ Director of Education and Skills

